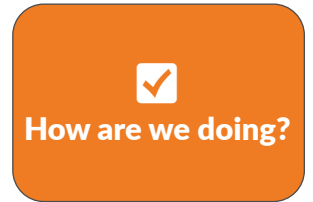


COMMUNICATION MATRIX

District stakeholders (students, staff, parents, community members) should use the matrix below to address questions and concerns, beginning at level 1. If resolution is not achieved, it is appropriate to move to the next level. Questions, suggestions, comments, complaints, and compliments can also be shared via our **“How Are We Doing?”** link under the quick links on our website (plattecountyschooldistrict.com). This process is in alignment with Board Policy KL: Public Concerns and Complaints.



Area of Concern	1	2	3	4	5
Academics (Curriculum, Instruction, Assessment, Grading, Special Education, Tiered Support Services)	Teacher	Principal or Assistant Principal	Member of District Academic or Pupil Services Team	Assistant Superintendent or Superintendent	Board of Education
Activities and Athletics	Coach/Sponsor	Activities Director	Principal or Assistant Principal	Assistant Superintendent or Superintendent	Board of Education
Communications	Teacher	Principal or Assistant Principal	Director of Communications	Assistant Superintendent or Superintendent	Board of Education
Facilities & Operations (Buildings, Maintenance, Food Service, Transportation, Safety/Security)	Principal or Assistant Principal	Transportation, Maintenance, or Custodial Supervisor/Director	Executive Director of Operations	Assistant Superintendent or Superintendent	Board of Education
Student Services (Discipline, Guidance, Social/Emotional Learning)	Teacher or School Counselor	Principal or Assistant Principal	Director of Student Services	Assistant Superintendent or Superintendent	Board of Education
General Concerns	Teacher	Principal or Assistant Principal	District Level Director	Assistant Superintendent or Superintendent	Board of Education

